GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:5839
ANSWERED ON:17.05.2007
ALLOTMENT OF SEAT NUMBER TO PASSENGERS
Barad Shri Jashubhai Dhanabhai;Prabhu Shri Suresh Prabhakar

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it has come to the notice of DGCA that some budget carriers overbooking passengers;

(b) if so, the details of such airlines;

(c) whether now DGCA made it mandatory for airlines to allot row number and seat number for each passengers;

(d) if so, whether some airlines are not followed the same; and

(e) if so, the details with the action taken against such airlines?

Answer

MINISTER OF THE STATE (INDEPENDENT CHARGE) IN THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

(a) and (b):- Overbooking of flights is an accepted practice in the airline industry worldwide to avoid loss of revenue due to last minutes cancellations and no shows.

(c),(d) and (e):- Directorate General of Civil Aviation (DGCA) has issued Civil Aviation Requirement (CAR) instructing the scheduled airlines to issue row and seat numbers to all passengers at all stations, which should be indicated on their boarding passes.

The above Civil Aviation Requirement is being implemented by the airlines.